



**EyeMD EMR**  
Healthcare Systems, Inc.



**SOPHRONA**

# Increasing Engagement through Sophrona's Patient Portal

Sophrona's partnership with EyeMD EMR Healthcare Systems, Inc. brings your practice a broad range of patient communication services. Together, we are focused on helping you improve online interaction to increase engagement through your Patient Portal.

After changing its EMR system, Houston Eye Associates doubled down on Sophrona Patient Portal.

“ Staying with Sophrona made sense. We built up significant patient adoption of Sophrona's portal over the years and had always valued Sophrona's responsiveness. Now, 6 months after the transition, patients haven't noticed the change and our doctors are on the new EHR they wanted. Everyone is happy. ”

- Michael Noftzger, EMR Manager,



## Expect More from your Portal

The new responsive version of Sophrona's Patient Portal means a smooth transition for your practice and improved patient engagement. The latest features are designed for **greater patient usability, mobile friendliness, and multi-lingual support**. Bill Pay module is available to help you meet the growing expectations of patients who prefer to pay balances due online. Make the switch and learn how Sophrona's solutions can better prepare your practice for MIPS. [ASK US HOW >](#)



**Patient Usability**



**Mobile Friendly**



**Multi-Lingual Support**



**Bill Pay Module Add-On**



# Bill Pay Module

Bill Pay module is an add-on feature that will allow your practice to easily accept electronic payment through a convenient, secure method. Practices using Bill Pay are collecting balances due quickly. Bill Pay takes less than a minute for the patient to enter information and payments are automatically posted through Patient Portal.

Schedule a demonstration with Sophrona to learn more.  
 Contact Kristina Slattery - [kslattery@sophrona.com](mailto:kslattery@sophrona.com)

## Success Story

Oregon Eye Specialists upgraded to Sophrona’s responsive Patient Portal in 2016. In an effort to provide a more convenient payment option to their patients, Bill Pay went live in October. By November, the practice received payments almost daily, all but three days during the month.

“Bill Pay has clearly helped us collect more patient dollars faster. I was surprised at how quickly online payments started coming in. Within a month of going live we were receiving online payments just about daily. This is a credit to Sophrona’s good design and support throughout the implementation process.”

-Ona S.,  Oregon Eye Specialists, PC

### Bill Pay Demonstration

Schedule a demonstration with our team to learn more about the ROI benefits of Bill Pay!

#### Contact Information

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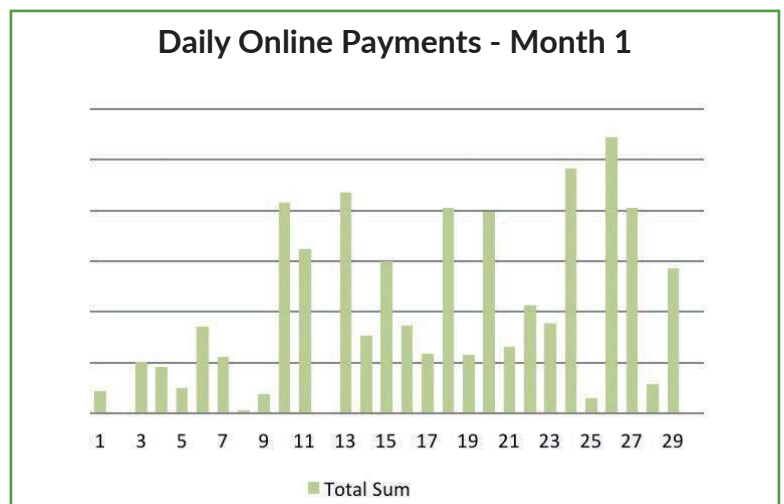


Table 1. Oregon Eye Specialists Online Bill Pay Data During First Month of Usage