

# Increasing Engagement through Sophrona's Patient Portal

MDoffice's partnership with Sophrona brings your practice a broad range of patient communication services. Together, we're focused on helping you improve online interaction to increase engagement through your Patient Portal.

66 We are so glad that Sophrona is MDoffice's patient portal of choice. The newest version has been a big win for our practice. Online bill pay has clearly helped us collect more patient dollars faster. 99





## Ask for Bill Pay with your Upgrade

The new responsive version of Sophrona's Patient Portal is a FREE UPGRADE that will better prepare your practice for MIPS. Features were redesigned for greater patient usability, mobile friendliness, and multi-lingual support.

Bill Pay module is available to help you meet the growing expectations of patients who prefer to pay balances due online. Patients using the new version with Bill Pay are getting tasks done more quickly, with fewer errors.



**Patient** Usability



Mobile Friendly



**Multi-Lingual** Support



Bill Pay Module Add-On



# Bill Pay Demonstration

Schedule a demonstration with our team to learn more about the ROI benefits of Bill Pay!

### Contact Information

# **Bill Pay Module**

Bill Pay module is a new add-on feature available that will allow your practice to easily accept electronic payment through a convenient, secure method. Practices using Bill Pay are collecting balances due quickly. Bill Pay takes less than a minute for the patient to enter information and payments are automatically posted through Patient Portal.

Schedule a demonstration with Sophrona to learn more. Contact Kristina Slattery - kslattery@sophrona.com

# **Success Story**

Oregon Eye Specialists upgraded to the new responsive Patient Portal in 2016. In an effort to provide a more convenient payment option to their patients, Bill Pay went live in October. By November, the practice received payments almost daily, all but three days during the month.

66 Bill Pay has clearly helped us collect more patient dollars faster. I was surprised at how quickly online payments started coming in. Within a month of going live we were receiving online payments just about daily. This is a credit to Sophrona's good design and support throughout the implementation process. 99

-Ona S., Oregon Eye Specialists, PC

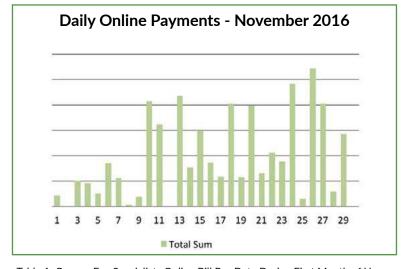


Table 1. Oregon Eye Specialists Online Bill Pay Data During First Month of Usage